

COVID-19 PATIENT UPDATE

December 2021

Keeping you safe this Holiday season

At Cano Health we take the new wave of COVID-19 infections---most likely due to the new omicron variant---very seriously. Although this strain seems to result in milder disease, it also appears to be more contagious than the original SARS-CoV-2 virus.

WHAT DO I NEED TO KNOW AS A CANO PATIENT?

GET VACCINATED



The appearance of omicron further emphasizes the importance of vaccination and boosters. Current vaccines are very likely to protect against serious illness, hospitalizations, and deaths due to this new variant.

If you are a Cano Health patient and have not received your COVID-19 vaccine or booster, we recommend that you immediately schedule an appointment with your Primary Care Physician (PCP) by calling **855.CANO.MED** (855.226.6633).

PRACTICE SOCIAL DISTANCING AND FACE COVERING



Now is not the time to let down your guard. Social distancing and use of face coverings can reduce the risk of COVID-19 infection.

IF YOU HAVE SYMPTOMS



If you are experiencing COVID-19 symptoms, please call **855.CANO.MED** (855.226.6633). You will be directed to a care manager who will assess your needs and indicate next steps for your care, including an urgent appointment with one of our clinicians.

APPOINTMENTS & SAFETY AT OUR CENTERS



Your scheduled medical appointments will go on as planned. We continue to observe all CDC guidelines at our medical centers, including mandatory face coverings and physical distancing for both patients and medical staff.

Transportation to and from our centers will continue to be provided to those patients in need, but the maximum number of people per van will be reduced to six. Patients will be screened prior to boarding our vehicles.

Visits to our Wellness Centers will be canceled until further notice.

URGENT CARE AVAILABLE



We know it's the Holiday season, and we are all busy and distracted. Should a medical need arise, please remember that our medical centers welcome urgent appointments and walk-ins for adults of all ages.

Moreover, we have a 24/7 urgency line, with dedicated clinicians ready to answer your questions, and if necessary, visit you at your home.

URGENT CARE NUMBERS:

Miami-Dade 786.355.3845	Broward 954.649.1213	West Palm Beach 561.829.5120	Orlando 407.901.4733
Tampa 813.670.6768	Las Vegas 702.583.6551	Chicago 312.896.2288	Albuquerque 505.288.3399
San Antonio 210.761.3680	Corpus Christi 361.500.6652	Rio Grande Valley 956.790.0290	California -Los Angeles 562.314.3232
California -Orange County 714.908.2340			

PRESCRIPTIONS & CARE PACKAGES



You should always have at hand at least a 30-day supply of your prescriptions for your convenience and protection. We deliver your medicines to your home and encourage you to call our pharmacy team at **305.882.9365** to set up this service.

Cano Health is also reinstating deliveries of COVID care packages (vitamins, supplies, safety tips) to all high-risk patients. If you fall in this group, look for it in days to come.

855.CANO.MED (855.226.6633)